Conversion Arrangement for
TL 9000 Requirements Handbook R6.2 Point Release

Telecommunications Industry Association - Business Performance Community (TIA-BPC, previously named as QuEST Forum) has officially published the TL 9000 Requirements Handbook R6.2 Point Release with effective 1 April 2020. The details of changes are listed out in the TL 9000 website:

https://tl9000.org/handbooks/requirements_handbook_6.2.html

https://tl9000.org/alerts/documents/19-006A_English.pdf

According to TIA-BPC's requirements, organisations may be audited to the R6.2 Requirements beginning from 1 April 2020 and must have successfully completed the external audit, and HKQAA must have issued the updated certificate to the R6.2 Requirements handbook by 1 April 2021.

Considering the 1-year transition period, HKQAA will assess all requirements changes between R6.0/R6.1 and R6.2 which impact the organisation's QMS during the next audit of the organisation (surveillance, initial certification, recertification, or extended audit), in order for the organisation to become certified to the R6.2 version.

We will endeavor to assist you to ensure a smooth transition to meet the requirements of the new Requirements Handbook.

A "Frequently Asked Questions - For the conversion to TL 9000 Requirements Handbook Release 6.2" is also posted in our website for your reference.

Should you have any further inquiry, please feel free to contact us.